



LIRRCC

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Penn Station Infrastructure Problems and Response to Them Are Unacceptable

The Long Island Rail Road Commuter Council (LIRRCC) is outraged by the Penn Station infrastructure problems of this week and the Long Island Rail Road's response to them. Last night's commuter nightmare and the LIRR's lack of consistent and accurate information to riders cannot be accepted by commuters. The LIRR has once again violated the Pledge to Riders and has not even sent the riders an apology or detailed explanation for last night's debacle. The lack of options provided to riders and the inadequate, and at times late, incorrect, and contradictory information that the LIRR has given riders are likewise not acceptable.

"Commuters don't care if they are Amtrak signal problems or LIRR signal problems, the problem we are signaling is that riders will not stand for this lack of adequate service any longer. Riders will not pay higher fares for packed trains, overcrowded platforms, and poor communications. We the 'customers' demand more." said LIRRCC Chair Mark Epstein. "Riders cannot endure another week like the current one and the LIRR, working with Amtrak, must make extraordinary efforts to ensure that riders are able to travel effectively on the Rail Road. Anything less is not enough."