



# PCAC

PERMANENT CITIZENS  
ADVISORY COMMITTEE TO THE MTA

2 Broadway, 16<sup>th</sup> Floor, New York, NY 10004  
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ANDREW ALBERT CHAIR  
RANDOLPH GLUCKSMAN FIRST VICE CHAIR

LISA DAGLIAN EXECUTIVE DIRECTOR  
ELLYN SHANNON ASSOCIATE DIRECTOR  
BRADLEY BRASHEARS PLANNING MANAGER  
SHEILA BINESH TRANSPORTATION PLANNER  
KARYL BERGER CAFIERO RESEARCH ASSOCIATE  
DEBORAH MORRISON ADMINISTRATIVE ASSISTANT

## **1999**

Results of the 1999 Annual LIRR Report Card, October 1999 (LIRRCC)

NOT Going Your Way: Service Notices, July 1999 (NYCTRC)

Privatizing MTA Services, Cost Savings or Political Buzzword?, March 1999

## **1998**

Bus Stop Signage Survey (Destination: Unknown), November 1998 (NYCTRC)

Results of the 1998 Annual LIRR Report Card, October 1998 (LIRRCC)

Customer Communication and Assistance During Emergencies, April 1998

## **1997**

Results of the 1997 Annual LIRR Report Card, September 1997 (LIRRCC)

Subway Signage Survey, July 1997 (NYCTRC)

A Comparative Study of Financing for the MTA and Other Transit Properties January 1997

## **1996**

Results of the 10th Annual LIRR Report Card, October 1996 (LIRRCC)

1996 Bus & Subway Service Evaluation, July 1996 (NYCTRC)

Contracting Practices at the MTA: The Case for Innovative Techniques, January 1996

## **1995**

Results of the Ninth Annual LIRR Report Card, September 1995 (LIRRCC)

## **1994**

Toward a More Seamless MTA Network: Signage and Information at Intermodal Stations, December 1994

Results of the Eighth Annual LIRR Report Card, October 1994 (LIRRCC)

Station Survey, July 13, 1994 (NYCTAAC)



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Access to Kennedy and LaGuardia Airports: Past, Present, and Future, January 1994

## **1993**

Results of the Seventh Annual LIRR Report Card, November 1993 (LIRRCC)

The Potential for Part-Time Employment at the MTA: Issues and Perspectives, February 1993

## **1992**

Results of the Sixth Annual LIRR Report Card, October 1992 (LIRRCC)

Automated Fare Collection: A Survey of Ten Transit Systems, October 1992

"Service Monitoring Project, (Including Appendices)", September 1992 (NYCTAAC)

## **1991**

Results of the Fifth Annual LIRR Report Card, September 1991 (LIRRCC)

Public Participation at Various North American Mass Transportation Agencies, June 1991

## **1990**

Responses to Homelessness by the MTA, MNCR, LIRR and the NYCTA, October 1990

Results of the Fourth Annual LIRR Report Card, August 1990 (LIRRCC)

## **1989**

Passenger Security in the Subways, November 1989

Passenger Security: An Analysis of the Long Island Rail Road, December 1989

Passenger Security: An Analysis of the Metro-North Railroad, December 1989

The Subway vs. The Sky: Awarding Private Developers Zoning Bonuses for Improvements to the New York City Subway System, July 1989

Results of the Third Annual LIRR Report Card, July 1989 (LIRRCC)

Towards an Integrated Fare Structure in the MTA Region, June 1989



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## **1988**

A Comparison of Service Guidelines for Commuter Railroads, June 1988

Results of the Second Annual LIRR Report Card, March 1988 (LIRRCC)

## **1987**

Reverse Commuting, Suburban Commuting and Off-Peak Travel in the MTA Region: A Study of Changing Travel Patterns and Opportunities for Increasing Ridership on the Commuter Railroads, October 1987

Articulated Buses, August 1987

Transportation Effects of Metrotech, June 1987 (NYCTAAC)

Subway Station Entrance and Turnstile Area Report, June 1987 (NYCTAAC)

Status of Automatic Fare Collection on NYCTA, & LIRR and Metro-North Commuter Railroads, May 1987

Station Maintenance and Repair in the New York City Transit Authority System Including Contributions by Outside Groups, April 1987

## **1986**

Marketing at the MTA: An Analysis, Comparison, and Evaluation, November 1986

Alternative Work Schedules and Recommendations for Implementation: Staggered Work Hours, Flexible Work Hours, The Four Day Week or Compressed Week, August 1986

Results of the First Annual LIRR Report Card, July 1986 (LIRRCC)

Summary Report of Fare Evasion Study, April 1986

Summary of Other Cities' Transit Police Operations, March 1986

## **1985**

Final Report: B-610 Automatic Fare Collection Study, September 1985

Passenger Evacuation Procedures, August 1985



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MTA Performance: A Statistical Study, 1975-1984, July 1985

LIRR Joint Union Management Participation (JUMP) Program, March 1985

Final Report: B-520 Benchmark Attitude Study, June 1985

## **1984**

Passenger Relations Training Programs, Disciplinary Procedures, and Incentive Programs: A Comparison of MTA Affiliates to Public Transit Agencies Around the United States, December 1984

Comparative Burdens of Alternative Revenue Sources for the Metropolitan Transportation Authority, November 1984

An Analysis of the Development of MTA Service Standards Study, September 1984

The MTA's Capital Program: Part I, Comparison with the 1980 Staff Report of Capital Revitalization for the 1980's and Beyond, April 1984

An Analysis of Midtown Underground Pedestrian Connections Study, April 1984

MTA Performance: A Statistical Study, 1975-1983, April 1984

Strategic Planning, April 1984

Ridership and Revenue Implications of Fare discounts, April, 1984

Electronic Travel Information Service, February 1984

Three Alternatives to a Fare Increase, January 1984

## **1983**

Status of the MTA's Automated Fare Collection Project, November 1983

Transportation Accessibility for the Disabled, November 1983

Improved Response to the Public - Section 8 Study, November 1983

Synopsis of the Metro-North 1982-1986 Capital Program, October 1983



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Tracking Passenger Comfort on the Commuter Railroads, October 1983

A Synopsis of the MTA Proposal for an Integrated Budget Performance Process, September 1983

An Analysis of Pre-Payment Mechanisms in Selected North American Transit Properties, May 1983

Rapid Transit Service Sufficiency Study, January 1983

Complaint Handling: A Comparison among the Metro-North Rail Road Company, the Long Island Rail Road Company and Consolidated Edison, Inc., January 1983

Local financing of Public Transit: Consumer-Side Solutions, January 1983

## **1982**

Fair Subsidies to Save the Fare, December 1982

Four Methods of Increasing Productivity at the Metropolitan Transportation Authority: Pass Reader Fare Collection System, One Person Train Operation, Signal Modernization, Articulated Bus, October 1982

The Feasibility of Rehabilitating the New York City Transit Authority's Fare Collection System, August 1982

## **1981**

A Quantitative Comparison Between New York and Other Large Transit Systems in the United States, December 1981

Methods of Alleviating the Impact of Transit Fare Increases on Low Income Persons, December 1981

Why the New York City Transit Fare Goes Up: An Analysis of the Major Factors, August 1981

A Review of MTA Chairman Richard Ravitch's Statement Proposed Funding Sources for Capital Revitalization, April 1981

MTA Performance: A Statistical Study, 1975-1983, February 1981



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## **1980**

Paratransit Report, November 1980

The "Citypass": An Analysis of the Proposed MTA Transit Pass, October 1980

## **1979**

Adjudicating Minor Transit Crime: Proposals for Reform, October 1979

The Financial Outlook of the Long Island Rail Road and Conrail's Harlem-Hudson and New Haven Lines, September 24, 1979 (Accountants for the Public Interest)

Report on NYCTA's Operation Facelift, Summary and Conclusions, June 1979

A Review of the Preliminary New York City Transit Authority Four-Year Financial Plan for 1980-1983, June 18, 1979 (Accountants for the Public Interest)

Financing the Operating Deficit and Reorganizing the Executive Structure of the MTA, March 1979

## **1978**

Review of Governor Carey's Plan to Maintain the 50 Cent Fare, August 18, 1978 (Accountants for the Public Interest)